

INFO & FAQ



Resident Liaisons	4
Administration: check-in and check-out	4
Utilities Provided	4
24 Hour Security & Monitored CCTV & Fire Alarms	4
Structures	5
Power & Fuel	6
Trackway	6
Site Fencing	
Weather and Heating Contingency	7
Insurance	
Waste Collection & Recycling	
Cleaning and servicing	8
Maintenance & sanitation	8
Toilets serviced	-
Furniture & Linen	9
Fresh linen on arrival	
Showers	9
Laundry	9
Tea/Coffee Hut	
Catering & Indoor & outdoor dining facilities	9
Recreation indoor and outdoor	10
Transport	
Bike storage	
FAQ	
General Questions	
Extreme Weather	
Weather Monitoring	
Marquee Quality & Positioning	
Emergency Evacuation Plan	15
Regular Drills	
Weatherproofing	
Heating and Insulation	
Storing Emergency Supplies	
Water Drainage	
Regular Marquee / cabin Maintenance	
Communication with Residents	
Potential Concerns & Responses for locals	
Impact on Local Resources	
Safety and Security	
Cultural and Social Integration	. 17



Employment and Economy	
Community Support and Collaboration	17
Local Services Partnership	
Community Enhancement	
Resident Support & Training Facilitation	19



Site Location Newhall. Co Kildare

Resident Liaisons

Pastures New Accommodation will provide

- Welfare support
- Administrative support
- Government agency support

Administration: check-in and check-out

A dedicated team of Pastures New Accommodation staff will:

- Ensure accommodation is ready prior to arrival
- Each resident checked in, logged in the Pastures New Accommodation information system
- When residents are moving from the location, they will be checked out on the system and assisted with their move to their new residence
- Visitors are allowed in during the day and they must be checked in by a resident, visitors are not allowed in the accommodation area. Visitors are not permitted to stay overnight.

Utilities Provided

- Laundry facilities
- Electricity
- Water
- Waste collection & recycling
- WiFi
- Recreation areas
- Classroom spaces
- Waste disposal
- Medical office
- Intreo office
- NGO Office space

24 Hour Security & Monitored CCTV & Fire Alarms

There will be licensed PSA security on site at all times.

Their role is to maintain the entrances, monitor the sites for operations and fire safety patrols and make sure that all residents are kept in a supported and secure environment.



Structures

Marquees:

The sturdy framework of the marquee structures provides added protection against heavy rainfall/snowfall, harsh winds and cold weather. Dining, cooking facilities, recreation spaces, classroom & workshop spaces, offices and administrative services including HSE and Intreo services will be housed in two large marquee structures.

German Losberger Marquee Structures:

- Versatile large marquee structure
- Easily and quickly erected and dismantled
- Free-span and modular design
- Flexible and durable space solution
- Designed for long term use
- Proven quality as used at world-class events
- Certified production process.
- Frame is maintenance free.
- Withstand winds up to 100km/h. (DIN 4112)
- PVC fabric roofs and PVC solid side walls.
- Complies with safety norms DIN EN 13782, DIN EN ISO 9001, DIN EN ISO 14001, EN 1090.

Cabins:

Beds Each cabin has two single beds, or triples for families.

En-suite

Dual flushing toilet, large wash hand basin, vanity unit, heated towel rail, wet clothes storage, humidistat fan and a mirror.

Shower

Large shower cubicle (750mm x 1000mm). Powerful, stable, mains-fed shower with temperature control (NOT an electric instantaneous shower with fluctuating temperature), and shower curtain.

Furniture

High-level shelving, clothes rails and corner television unit.

Heating

Thermostatically-controlled environment heated by tubular heaters.



Windows External roller shutter window with K glass and a tilt-and-turn function.

Max electrical load 10 Amps (excluding sockets) 32 Amps (maximum socket load)

Power point One double socket power point and two singles

Hot water 50 litres of mains pressure hot water

Waste water outlet 110mm connection (can be fitted to a waste tank)

Mains water inlet 15mm

Weight 1,850kg

Cabin types:

There are three types of cabin in use on site:

- Standard family dwelling can accommodate up to 3 individuals with the third typically a small child in a bunk bed.
- Larger family dwelling can accommodate up to 6 individuals, typically an individual adult with more than 2 children, or a parent and grandparent or older relative with up to 4 children.
- Accessible cabin single person dwelling with additional space to facilitate the use of a wheelchair or mobility aid, and ensuite accessible shower and toilet facilities

Power & Fuel

Power will be provided by a minimum of stage 3A generators (European standard compliant).

Generators supplying the marquee structures will be set up on load demand making the application more efficient & decreasing fuel consumption.

All generators will run on standard green diesel.

Trackway

Navigation: allow for easier navigation through the site in all conditions



Safety & Comfort: help reduce the risk of accidents and injuries or walking in wet conditions

Reduce environmental impact: helps to minimise environmental impact by protecting the ground

Accessibility: Wheelchair and stroller-friendly

Site Fencing

Perimeter Control: Creates a clear boundary, helping security to control who enters and exits the site.

Deterrence: Acts as a deterrent to unauthorised individuals.

Access Control: Equipped with gates and access points that are locked/monitored to allow for controlled access by authorised personnel and vehicles.

Safety: Assists in keeping people and vehicles safely separated, reducing the risk of accidents.

Weather and Heating Contingency

Weather:

Pastures New Accommodation has a full and complete adverse weather plan in place.

During the site planning phase the suppliers of temporary structures shall be required to provide information regarding the performance of their structure in high wind and other adverse weather. Structure providers will be expected to develop and circulate a suitably detailed wind action plan for every one of their structures.

Key Staff on site at all times, including overnight to be made aware of maximum wind tolerances of structures on site and made aware of procedures as outlined in the Adverse Weather Plan.

All structures will be reassessed during after any severe weather event

Pedestrian walkways will be installed across the site, to provide tracked access from all residential cabins and marquees to facilities and communal areas without the need to walk across the grass.

Drying facilities will be provided onsite for drying socks and shoes if required, to avoid potential medical issues that could arise from wearing wet socks/shoes (e.g. trench foot).



The marquees will have mats inside, to remove mud from boots and prevent slippery floors and build up of dirt - each marquee will be monitored regularly and any potential hazards will be remedied immediately.

Trackway to circulation routes to be cleaned / dried after rainfall to prevent slip hazards

Met.ie will be monitored throughout the build, break and for the duration of the accommodation provision.

Heating:

Each cabin will have power, is insulated and will be provided with a heater.

The common areas in marquees and staff offices are also heated.

Insurance

Combined Liability Schedule available on request

Waste Collection & Recycling

Bi-weekly collection of waste and recyclable materials

Cleaning and servicing

Cleaning staff are on site daily monitoring all areas.

Maintenance & sanitation

Maintenance staff are on site during normal business hours and are on call at night for any requirements

All water is brought on site and stored in tanks. A contingency supply is always kept in good order with regular top ups delivered.

Mains connection for water and waste provided by Irish Water.

All pipes are lagged and prepped for winter conditions.

Toilets serviced

All common area toilets are serviced several times a day.



Weekly cleaning in each cabin for maintenance purposes.

Furniture & Linen

- Beds
- Chairs
- Lockers
- Nightstand
- Bedside lamp
- Bed linen
- Mattress protector
- Pillow
- Towels
- Welcome pack on arrival

Fresh linen on arrival

All residents are given fresh linen on arrival and washing facilities to maintain their linen. If they need extra linen, or an exchange of fresh linen, it is available on request.

Showers

Each cabin has an en suite shower facility.

Laundry

Self service washers, dryers and an area for folding and sorting clothes provided onsite within communal space.

Tea/Coffee

Facilities and stock are available for residents at all times in the dining area.

Catering & Indoor & outdoor dining facilities

The dining hall is a large heated marquee with an outdoor seating area.

Sample WInter menu:

Breakfast Every Morning: Selection of Cereals, Homemade Porridge, Fresh Fruit, Chocolate Muffin, Tea and Coffee



Monday: Lunch - Pasta Carbonara with Crispy Bread Rolls Dinner - Bangers and Mash with Onion Gravy, Cream Potatoes, Peas

Tuesday Lunch - Ukrainian Borsch with Salami Rolls, Dinner - Chicken Kiev, Diced Potatoes, Mixed Vegetables

Wednesday Lunch - Roast Chicken, Selection of Salad, Bread Rolls

Dinner - Beef and Guinness Casserole served with Basmati Rice

Thursday

Lunch - Spaghetti Bolognese with Garlic Bread

Dinner - Corned Beef with Parsley Sauce, Selection of Potatoes and Vegetables

Friday

Lunch - Chicken Casserole served with Creamed Mash Potatoes Dinner - Fillet of Cod served with Salad and Chips

Saturday

Lunch - Chicken Tenders served with Wraps, Garlic Mayo and Salad

Dinner - Smoked Chicken served with Roast Potatoes and Honey Glazed Carrots

Sunday

Lunch - Cajun Chicken served with a selection of salad

Dinner - Roast loin of Pork served with Applesauce, Roast Potatoes and Vegetables.

Desert - Lemon Drizzle Cake

Recreation indoor and outdoor

A large marquee is placed on site which provides an all-weather space for recreational activities.

Included:

- TV

- Couches
- Beanbags
- Play area with various toys and games
- TV
- WiFi Access
- Astro pitch
- Workshop area
- Classroom & study space



Typically held activities for residents:

- Ukrainian Choir
- Adult music night by various musicians
- Kids' Discos
- Art Classes
- Movie nights in the Dome
- Family nights with music
- Slime making classes
- Circus clowns performing magic and tricks

Transport

Private bus transport is provided every day for all residents to get to any services they need.

Bike storage

Pastures New Accommodations liaises with business and charities with regards the donation of bikes for residents.

A secure storage facility is located on site.



FAQ

General Questions

Are the living conditions safe?

Absolutely.

Our cabins and marquees are designed for all weather conditions, ensuring they remain waterproof, windproof, and insulated.

We constantly monitor the conditions and provide necessary amenities like blankets, heaters, and raised mattresses to ensure everyone's comfort and safety.

How do you ensure sanitation and hygiene in these living conditions?

We have set up well-maintained sanitation facilities, which are cleaned regularly.

Additionally, we provide hygiene kits to all residents and promote cleanliness guidelines to prevent any health issues. We provide basic cleaning materials for the ensuites.

We also work closely with the HSE to promote good hygiene practices on site and residents have access to on site doctors weekly if they have any health issues.

Are there any security measures in place?

Yes, we have security personnel on-site 24/7 to ensure the safety of the residents and to address any concerns.

We also conduct regular check-ins and have an established code of conduct for residents.

How will you manage any potential conflicts or disturbances?

We have trained staff and security in place to address any disagreements.

We also establish a strong working relationship with local Gardai, should they ever be needed.

We promote community-building activities to foster understanding and harmony among the residents.

What about the environmental impact, especially waste management?



We have a comprehensive waste management system in place.

This includes segregating waste, recycling when possible, and ensuring that waste is disposed of in an environmentally friendly manner.

How long do you expect these living arrangements to last?

Our primary goal is to provide temporary emergency accommodation. The duration depends on individual circumstances.

Are there any health services or support provided?

Yes, we have partnered with local health agencies to provide regular health check-ups, and immediate medical attention is available for emergencies.

Doctors are on site regularly and we work closely with them for any issues encountered.

How can the local community get involved or help?

We greatly appreciate the support of the local community.

They can get involved by volunteering, donating goods or services, or simply by fostering a welcoming atmosphere for our Ukrainian guests.

Are the cabins and Marquees equipped for children and the elderly?

Absolutely. We ensure that families with children and elderly members are given priority in the more comfortable cabins. These cabins are equipped with the necessary amenities to ensure their well-being.

What are the arrangements for food and clean water?

We provide daily meals to all residents, ensuring a balanced diet.

The site is equipped with mains drinking water to ensure an ongoing potable water supply.

Will there be any interaction programs or cultural exchanges for better integration?

Yes, we believe in promoting understanding and cultural exchange. We regularly organise events and programs where locals and our Ukrainian guests can interact, learn from each other, and build a cohesive community.

Previous activities organised include:



- Ukrainian Choir
- Adult music night by various musicians
- Kids' Discos
- Art Classes
- Movie nights in the Dome
- Family nights with music
- Slime making classes
- Circus clowns performing magic and tricks



Extreme Weather

Weather Monitoring

We Regularly monitor weather forecasts using reliable sources.

This allows us to anticipate potential bad weather and make necessary preparations in advance.

Marquee Quality & Positioning

We ensure marquees and temporary structures are of high-quality, designed to withstand varying weather conditions. Anchor them securely to the ground and position them in areas that are least exposed to elements like strong winds. Marquees are signed off by a structural engineer and routinely inspected throughout the period of installation.

This eliminates the risk of Marquees collapsing, tearing, or getting uprooted.

Emergency Evacuation Plan

We have developed a clear and well-communicated evacuation plan. We have identified safer structures or areas where residents can move during extreme weather.

We will ensure efficient movement of residents to safer areas during emergencies.

Regular Drills

We conduct regular emergency drills so residents know exactly what to do and where to go during bad weather.

Prepared residents can respond swiftly and efficiently during real emergencies.

Weatherproofing

The site is equipped with temporary pedestrian walkways to eliminate the need for residents to walk on wet grass surfaces to access facilities. Steel trackway roads ensure access is maintained for maintenance and service vehicles in all weather conditions. Cabins are located within a larger marquee structure to offer additional protection from inclement weather. Laundry and drying facilities for clothes and footwear are provided.

We will ensure that residential accommodation and communal areas remain dry and habitable during rain.



Heating and Insulation

We supply heat sources like portable heaters, extra warm blankets, and sleeping bags. Cabins are insulated, and are located within larger marquee structures to provide further insulation and protection from cold.

This keeps residents warm and helps to prevent potential illness during cold spells.

Storing Emergency Supplies

We maintain a stock of emergency supplies, including flashlights, batteries, first aid kits, sanitary products and bottled water.

This ensures residents have access to essentials during and after bad weather.

Water Drainage

We ensure that there are proper drainage systems around the marquee area to prevent water logging during heavy rains and we also have water pumps on site in case needed.

This prevents flooding and the associated risks.

Regular Marquee / cabin Maintenance

We regularly inspect marquees and cabins for any damages or wear and tear and repair them promptly.

This prevents sudden structural failures during bad weather.

Communication with Residents

We keep residents informed about potential bad weather and the measures we are taking.

Knowledgeable residents can take proactive steps for their safety and seek help when needed.



Potential Concerns & Responses for locals

Impact on Local Resources

Will the newcomers strain local resources like healthcare?

We are working diligently to ensure that our accommodations are self-sufficient and have minimal impact on local resources. Examples include having on site medical teams to deal with any issues, having INTREO on site to deal with any social welfare enquiries. Residents will also be provided with their food needs on site.

Safety and Security

How can we be sure that our safety and security aren't compromised?

Answer: The safety of both the Ukrainian families and the local community is our top priority. We have security measures in place, and we're working closely with local law enforcement to ensure a safe environment for everyone.

Cultural and Social Integration

How will the newcomers integrate into our community?

We are initiating cultural exchange programs and community events where locals and Ukrainians can meet, share experiences, and learn from each other.

We believe in promoting understanding and mutual respect. We provide English classes on site and various other programs to help residents integrate into local communities.

Employment and Economy

Will they take away job opportunities from locals?

We are actively collaborating with local businesses and employment agencies to help Ukrainians find work that complements, rather than competes with, local employment opportunities. Their presence can also stimulate the local economy by introducing new skills and increasing demand for local goods and services.

Community Support and Collaboration

How can we be involved or help?

We're thrilled at the prospect of community involvement!



Locals can participate in integration workshops, volunteer opportunities, and community-building events. Your expertise and support can make a significant difference.

Local Services Partnership

How are you coordinating with local services?

We are in constant communication with local councils, emergency services, and other essential service providers. Our goal is to work hand-in-hand with them to ensure the wellbeing of everyone, both Ukrainians and locals.

Community Enhancement

How will this benefit our community in the long run?

Beyond the immediate humanitarian aspect, welcoming and integrating Ukrainians can bring cultural enrichment, new skills, and diverse perspectives. By working together, we can build a stronger, more resilient, and diverse community.



Resident Support & Training Facilitation Provided by Pastures New Accommodation

Integration Programs

- Mentorship, community engagement, and cultural exchange activities

Offices on site for social and medical services

Legal Assistance

- Immigration support
- Legal advice
- Advocacy

Healthcare Referrals

- Access to healthcare services and referrals

Language Classes

- English language instruction and cultural orientation
- The classes provided cater to 3 levels of fluency from beginner to advanced.

Employment Support

- Job search and career guidance, CV building, and networking opportunities

Technology Training

- The Pastures New Accommodation Team Online forms, basic IT training

Community Engagement (Local residents)

Sport and Social

Study room